

### Step 1: Connect your PC

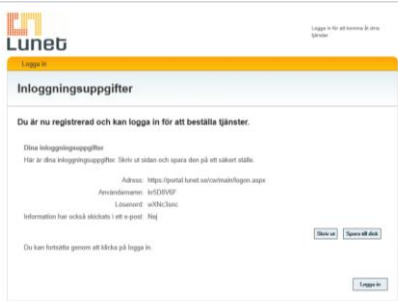
To activate your service, start by connecting a network cable between your computer and the broadbandsocket. If you have a broadband box in your home, connect the network cable to socket 1 or 2, counting from the left on the broadband box. Start your computer and open the browser. For best functionality, we recommend that you use Internet Explorer or Mozilla Firefox. Once you've done this, our webpage should appear automatically.



If the webpage doesn't appear, restart your computer. If it still isn't working, follow the installation instructions on the next page step by step for your operating system. If you have further problems, call Lunet at 0920-23 61 01.

### Step 2: Register as a customer and sign in

Follow the instructions provided during registration. It is important to verify that the address is correct, if the information is incorrect, please contact LUNET. Fill in all the information, press "Next". At the confirmation prompt, verify that all information is correct. Proceed by pressing "Confirm". Now you will receive your login information for kundportalen.



NOTE! It is important that you save the credentials - as a file on your computer, print the page or write down your username and password. These allow you to manage your subscription and order services.

Once you've saved your login information, registration is completed and it's time to log into Kundportalen. Press "Login".

### Step 3: Order Services

In Kundportalen you order the services you want to use. Start by clicking on "Order services" to get to the order page



The order takes place in two steps. The first step is to order the service "Lunet Nättjänst". Select the checkbox for "Nättjänst" and follow the instructions to order. Once you have completed the ordering of "Lunet nättjänst", it is time to implement the second stage, choosing an Internet service provider. Click on "Order services" again and check this time in the box for "Internet". You will now forward to all eligible suppliers. For the free internet service click on the logotype for Rikshem to order. Otherwise click on each provider's logotype for information on services, pricing and to order. NOTE! Viasat and Com Hem's services are in the current situation not available via "Kundportalen". If you wish to use any of these Internet service Providers, contact their customerservice directly to order.

### Instructions for installing the network

Follow the instructions for your operating system on your computer. If you install the router / firewall between your computer and the socket in the home, you setup the IP address directly into the router. Read the router / firewall manual for instructions.

#### Windows 8

1. Hold the Windows key and press the R.
2. Run box appears. Write ncpa.cpl, click OK.
3. Double-click the Ethernet LAN (Local Area Connection).
4. Click Properties.
5. Select Internet Protocol Version 4 (you may need to scroll down to find it) and click Properties.
6. Select Obtain an IP address automatically and Obtain DNS server address automatically. Click the OK button.
7. Click OK.
8. Select Close. Your network settings are now set.

The settings of Windows 8 is now completed

### Windows 7

1. Click "Start" - "Computer".
2. Select "Network".
3. Select "Network and Sharing Center" in the top bar.
4. Click on "Change adapter settings".
5. Right click on "Local Area Connection" and select "Properties".
6. Click the "Continue" button in the "User Account Control".
7. Select the "Internet Protocol Version 4 (TCP / IPv4)" and select "Properties".
8. Select the option "Obtain an IP address automatically".
9. Select the option "Obtain DNS server address automatically".
10. Click "OK" in the "Internet Protocol Version 4 (TCP IPv4)". Then click "OK" to "Properties Local Area Connection".
11. Make a restart to activate the settings.

The settings for Windows 7 are now complete

### Windows Vista

1. Click "Start" - "Control Panel."
2. Click "View network status and - action".
3. Click "Manage network connections".
4. Right click on "Local Area Connection" and select "Configure".
5. Click on the "Continue" button in the "User Account Control".
6. Select "Internet Protocol Version 4 (TCP / IPv4)" and select "Properties".
7. Select the option "Obtain an IP address automatically".
8. Select the option "Obtain DNS server address automatically". Click "OK" in the "Internet Protocol Version 4 (TCP IPv4)". Then click "OK" in "Properties for Local Area Connection".
9. Do a restart to activate the settings.

The settings for Windows Vista is now completed.

### Mac OS X

1. Select "System Preferences" from the Apple Menu.
2. Select "Network".
3. Select the location "Automatic".
4. Select "Built-in Ethernet".
5. Click on the "TCP / IP".
6. Select configure "Using DHCP". Save the settings by clicking "Apply" and close the window.
7. Make a restart to activate the settings.

The settings for Mac OS X is now completed.

# INTERNET STEP BY STEP

